

LightSpeed Networks, Inc., dba LS Networks, is committed to maintaining the privacy of our customers. LS Networks will not sell or trade your information to unrelated third parties for any reason. In addition to protecting your personal information as outlined in LS Networks's Privacy Policy, we are obliged to give additional protections to certain information about how you use your services. That information can help us customize and improve services we offer you, however, it is your right to restrict our ability to use it.

## **WHAT IS CPNI?**

Customer Proprietary Network Information ("CPNI") is the information that LS Networks gathers from its customers 1) that relates to the quantity, configuration, type, destination, and amount of use of telecommunications services subscribed to by its customers, and that is made available to LS Networks by the customer solely by virtue of the carrier-customer relationship; and 2) information contained in the bills pertaining to telephone exchange service or telephone toll service received by a customer of a carrier. CPNI does not include subscriber list information.

## **CUSTOMER PRIVACY**

LS Networks offers a variety of communications-related services, including local and long distance service, and telecommunications equipment. In order to better serve your communications needs, from time to time we would like to share your information across product lines within LS Networks. Our use of CPNI may enhance our ability to offer products and services tailored to your specific needs.

## **CUSTOMER RIGHTS**

CPNI is subject to federal and certain state laws and regulations. LS Networks is committed to complying with these CPNI laws and regulations. You have the right to protect your CPNI and LS Networks has the duty to protect that information. You can learn more about Protecting Your Privacy on the Federal Communication Commission's website.

If you prefer that LS Networks not use, disclose, or allow access to your CPNI to offer you our communications-related products and services to which you do not already subscribe, you may "opt-out" – that is, you may direct us not to make these disclosures across additional product lines within LS Networks. Your decision to opt out will not affect the provision of any services to which you currently subscribe. You may opt-out at any time by contacting LS Networks. Your approval or denial for the use of CPNI is valid until such time as your telephone services are discontinued or you affirmatively revoke or limit such approval or denial. If you choose to opt-out, LS Networks's ability to offer you certain services to which you do not currently subscribe, including promotions and cost-saving bundled services, may be limited.

## **HOW TO OPT OUT**

If you wish to opt-out you may do so in the following ways:

1. By writing a letter to LS Networks at the following address:

LS Networks  
Attn: CPNI  
921 SW Washington Street, Suite 370  
Portland, OR 97205

2. Via email to [Compliance@LS Networksetworks.net](mailto:Compliance@LSNetworksetworks.net)

3. By sending a fax to (503) 227-8585

If you have any questions or concerns, please e-mail us at [Compliance@LS Networksetworks.net](mailto:Compliance@LSNetworksetworks.net) or call us on (503) 294-5300.

