

NETWORK MANAGEMENT POLICY



LS Networks COMMITMENT TO THE OPEN INTERNET

LightSpeed Networks, Inc. (LS Networks) uses reasonable network management practices to ensure our customers' access to the open Internet in accordance with the Federal Communications Commission's (FCC) Open Internet Rules adopted on February 26, 2015. The FCC's Open Internet Rules guarantee consumers' right to use the Internet free from blocking, throttling, and paid prioritization. LS Networks's Network Management Policy summarizes the administrative measures taken by our company to comply with all applicable regulation and to provide our customers with the best service possible.

LS Networks will never block, throttle, or use paid prioritization to prevent or interfere with competition among content, applications, service, or device providers.

- **No Blocking:** LS Networks will not block access to legal content, applications, services, or non-harmful devices.
- **No Throttling:** LS Networks will not impair or degrade lawful Internet traffic on the basis of content, applications, services, or non harmful devices.
- **No Paid Prioritization:** LS Networks will not favor some lawful Internet traffic over other lawful Internet traffic for consideration of any kind, including the prioritization of content and services from our affiliates.

TRANSPARENCY

LS Networks will post public information on its website (www.LSNetworks.net) regarding our network management practices, network performance, and commercial terms of service sufficient for consumers to make an informed choice about their use of such services.

DISCRIMINATION

LS Networks shall not discriminate in transmitting lawful network traffic over a consumer's Internet access service.

NETWORK SECURITY AND CONGESTION MANAGEMENT

LS Networks uses generally accepted technical measures to provide satisfactory service levels to all of our customers and to protect the integrity and reliability of our network. Our protection methods include application-neutral bandwidth allocation as well as measures to address service attacks, illegal content, and other harmful activities that could compromise our network.

Congestion caused by malfunctioning hardware and/or software will be remedied as quickly as network engineers can diagnose and identify the offending equipment.

Congestion due to malice will be remedied using all techniques available, including protocol-aware filtering and rate-limiting, to control and limit the offending source. LS Networks may seek criminal charges against those who inflict network malice. LS Networks may also attempt to recover costs incurred from network malice.

It is not acceptable to use LS Networks's network for any purpose that violates local, state, or federal laws, to transmit communications that may be highly offensive or damaging to any recipients, or to use our services in an unintended manner. Please refer to our

Acceptable Use Policy for more information on the appropriate enjoyment of LS Networks's website and network.

Revised and effective as of May 4, 2015.

